



Nottinghamshire
Safeguarding
Adults Board
Stop abuse and neglect

NSAB Annual Report 2021/22



Our Vision for Safeguarding Adults:
**'A County where all adults can live a life
free from abuse or neglect.'**

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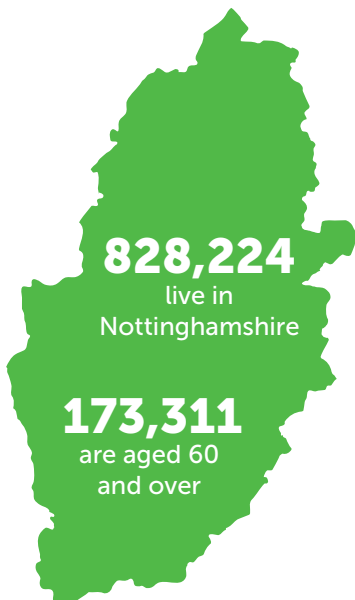
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What is safeguarding?

It protects adults with care and support needs who may be at risk of experiencing abuse or neglect.

Snapshot of Nottinghamshire in 2021/22



9,758

Concerns raised during this year 2021/22

46%

Increase in the number of concerns received

3,718

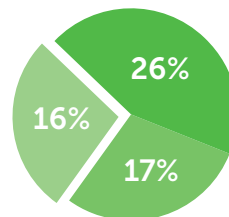
Concerns became enquiries

18%

Increase in the number of enquiries required

47%

of abuse occurred in the person's home



26% of reported safeguarding concerns involved neglect

17% of reported safeguarding concerns involved physical abuse

16% of reported safeguarding concerns involved organisational abuse

in 75%

of cases the perpetrator of abuse was known to the person



96% of people involved in S.42 enquiries were white

4% from minority ethnic groups

84% were supported to give their views

79% were satisfied with outcomes



Message from the Independent Chair



Welcome to the 2021/22 Annual Report of the Nottinghamshire Safeguarding Adults Board (NSAB).

This annual report, written in line with Care Act requirements, details the work that NSAB has undertaken to carry out and achieve the objectives of its one-year (2021-2022) interim strategic plan, as well as highlighting contributions from our partner agencies.

Whilst recognising the continued impact that Covid-19 has had on the work of the Board this year, NSAB has continued to work towards the key aims identified within our one-year interim strategic plan:

- Prevention,
- Assurance,
- and our new priority:
- Engagement.

NSAB has continued to meet quarterly, also hosting six-monthly partnership events for the wider networks which have been very positively received. Many of the issues we experienced and have supported with will be familiar to you; COVID outbreaks in care homes and keeping residents safe,

continued work to support rough sleepers, a notable rise in domestic and psychological abuse, and carer stress, to name a few. The Board meetings have been critical to NSAB in monitoring these areas and ensuring we continue to work collaboratively and proactively on new issues as they arise. One of the main examples of this has been the move from Clinical Commissioning Groups to a new integrated care model.

The work undertaken by the Board is supported by Learning and Development; Quality Assurance; Safeguarding Adults Review, and Communication Sub-Groups who have all continued to function virtually during this time.

I would like to extend my thanks to all our partners for their continued support this year which I believe bears testimony to the positive and transparent relationships within the Board and extended partnership.

If you do not have internet access or require this information in an alternative format or language, please phone 0115 977 3911 for copies of these extra materials.

A handwritten signature in black ink, appearing to read 'ABreeton', located above the portrait photo.



Allan Breeton
Independent Chair
Nottinghamshire Safeguarding
Adults Board

Message from the new Independent Chair



I would like to take this opportunity to introduce myself as the newly appointed Independent Chair for Nottinghamshire and I will look forward to meeting with many of you over the coming months as I settle into the role. I will be continuing to collaborate and build on all of the positive work Allan and the safeguarding partnership have achieved previously, they are duly recognised within this annual report. I also recognise that this has been a most challenging year, with Covid 19 adding significant pressures onto a system under strain. I will continue to support and seek assurances that effective services are being delivered to safeguard adults of Nottinghamshire.

With the launch of the [NSAB strategic plan 2022-25](#) this year, I will continue to work with partners to support the evolution of the Integrated Care System and ensure safeguarding across Nottinghamshire is effective and well led through our collaboration and co-operation.

I would like to formally thank Allan for the time he took in welcoming me to Nottinghamshire and would like to recognise his achievements over his tenure as the Independent Chair. This report reflects on the current performance of the system in safeguarding adults across Nottinghamshire, and I am looking forward to continuing to make positive contributions to improving safeguarding for the people of the county.





A handwritten signature in black ink, appearing to read 'S MacKechnie', with a long horizontal line extending to the right.



Scott MacKechnie
Independent Chair
Nottinghamshire Safeguarding
Adults Board



Assurance

What we said we would do	What NSAB did to achieve it	Complete
<p>We will assure ourselves that the Board and partner organisations continue to work together to be effective and comply with current guidance and best practice.</p>	<ul style="list-style-type: none"> • We worked to update our policies and procedures to reflect the latest ADASS guidance. An independent review of the Multi Agency Safeguarding Hub has been completed, with work ongoing to implement the report's recommendations. • We developed a people in positions of trust framework to assist partner organisations to review and develop their own policies. • We didn't achieve all our goals but worked hard to assure ourselves that we were dealing well with collective risk through the pandemic i.e. specific catch ups of statutory leads to review safeguarding and contribute to the Local Resilience Forum. 	
<p>We will continue to develop and implement systems to provide assurance that Safeguarding Adults arrangements in Nottinghamshire are effective, person-centred, and outcome-focused equally for all of our community.</p>	<ul style="list-style-type: none"> • We have sought assurance via our Partnership Assurance Tool (PAT) to identify what partners are doing to support the achievement of the Board's strategic objectives and evidence that they have effective adult safeguarding systems in place. • We completed an analysis of safeguarding concerns by age, ethnicity, gender and primary support reason to seek ongoing assurance that these remained person-centred and outcome-focused. • We commissioned Healthwatch to engage with adults with lived experience of safeguarding review, and were pleased to note the report's positive conclusions, as well as their recommendations about improving engagement; provision of information and the need to support people and family/ friends to express their desired outcomes. We will work with our Board partners to improve practice in these areas. 	
<p>We will ensure those at most risk of abuse and neglect receive a timely and appropriate response when Safeguarding concerns are raised.</p>	<ul style="list-style-type: none"> • We have supported the development of a new online Safeguarding Adults Referral form designed to improve the quality of safeguarding adults referrals received by the MASH. • This enabled the Multi Agency Safeguarding Hub (MASH) to target its resources on those at most risk of abuse and neglect and resolve more concerns without the need to pass them on to district social work teams. • We set new targets for the percentage of adults where risk was reduced or removed following the safeguarding concerns. 	
<p>We will analyse and report on Safeguarding data to ensure that we are shaping and targeting our response to abuse and neglect based on evidence and need.</p>	<ul style="list-style-type: none"> • We used dashboards to analyse safeguarding data on a monthly basis during the Covid pandemic. This enabled the Board to identify trends in a timely manner and to consider actions response to these. 	

Prevention 2021/22

Prevention:

Prevention is one of our key priorities and is threaded throughout all the work we do with our partners. During 2021/22, the Board continued work to implement its Prevention Strategy Plan, with the goal of supporting organisations in making early, positive interventions with individuals, their families and carers to make a positive difference to people's wellbeing.

The focuses of the strategy are:

- fraud against the vulnerable
- social isolation
- support for carers
- self-neglect

The Communication Sub-Group has supported development of various materials, posters, and leaflets about adult abuse in the Covid-19 pandemic, with a focus on supporting professionals and the public to be aware of the potential increases in certain kinds of abuse as a result of pandemic restrictions, such as domestic abuse, financial scams, and neglect. These were digitally shared with partners to share in their own organisations and shared on local authority social media as part of our pandemic response.

Publicity campaigns were carried out for Elder Abuse Awareness Day and National Safeguarding Adults Week. A [dedicated mental health section](#) was added to resources page of the NSAB website linking to a suite of useful resources hosted by a variety of government, legal, and social care organisations to provide guidance, and support effective practice, in relation to safeguarding adults and mental health. Learning from Safeguarding Adults Reviews

was disseminated in new ways, including a timeline of SAR events and a series of "7-minute briefings" relating to themes and topics arising from reviews.

We began to develop our work with the Rough Sleeping Initiative to both raise awareness of rough sleeping, and to further develop our preventative work in this area. We continue to work in conjunction with the Safer Nottinghamshire Board to increase awareness of fraud prevention amongst susceptible groups and the people that support them.

Media campaigns have been promoted via social media and in our regular e-bulletin raising awareness of the new scams that emerged during the pandemic, in order to empower professionals and the public to be alert to potential signs to abuse.

"Nottinghamshire Fire and Rescue Service has improved its ability to Safeguard individuals by funding a three year secondment of an Occupational Therapist into the Prevention Team in 2021/22 to provide support and guidance and advise on preventative interventions that the Service puts in place."

Nottinghamshire
Fire and Rescue Service



Engagement

With the 2021/2022 interim strategic plan, we broadened out the Making Safeguarding Personal (MSP) priority to Engagement. We are still committed to retaining the MSP approach, which means involving the adult as much as they wish at each stage. MSP is well embedded within NSAB and wider partnership work.

Engagement will still cover MSP, but will be extended to include our stakeholders and partners, with communities, and with those groups of people we have historically struggled to engage with.

As we are still feeling the effects of the pandemic, we appreciate that this can pose challenges for practitioners. This year has seen a focus on continuing to implement and deliver a high-quality service despite the limitations and difficulties posed by the pandemic. In response to this, NSAB has updated our referrer training offer to include recently published guidance from Local Government Association (LGA) and Association of Directors of Adult Social Services (ADASS) and we have delivered this online to over 350 people over the course of the year.

As ever, MSP is at the heart of all Board learning opportunities. During 2021/22 NSAB developed a new learning session in conjunction with the Rough Sleeping Initiative and Nottinghamshire Fire and Rescue Service aimed at staff working with those people we historically struggle to engage with, such as people who isolate themselves and / or self-neglect. This course, which was held three times over the year was well-received and delivered to approximately 150 people, with plans to continue this into the next year.

Safeguarding Adults Week was held in November, and NSAB facilitated a full week of online learning events. With presentations delivered from Ann Craft Trust, Equation, National Institute for Clinical and Health Excellence (NICE), Tu Vida (Carer's Trust), Trading Standards and a day of 10-minute webinar briefings on safeguarding adults awareness and what do you see abuse, aimed at workers who are not Social Care professionals, but nevertheless often come into contact with adults and may be the important 'eyes and ears' to spot signs of abuse or neglect.

We continue to publish our regular e-bulletin sharing relevant up-to-date information, good practice, and learning relating to Safeguarding Adults. These e-bulletins include summaries of recent Board meetings, details of relevant, current learning offers from Nottinghamshire Safeguarding Adults Board and important guidance updates.

“ A piece of work exploring self-neglect was completed throughout 2021-2022. This included significant engagement activity with the use of focus groups in clinical service areas. The data compiled from this work will be analysed and a report will be completed. ”

Nottinghamshire
Healthcare NHS
Foundation Trust

Safeguarding Adults Reviews

Overview

Presentations were delivered by Ann Craft Trust, Equation, National Institute for Clinical and Health Excellence (NICE), Tu Vida (Carer's Trust), Trading Standards and the Board itself, who held a series of 10-minute webinar briefings on adult safeguarding awareness, aimed at anyone coming into contact with adults at risk, to support them to act as our 'eyes and ears' in spotting potential abuse.

A Safeguarding Adults Review takes place when agencies who worked with an adult who has died or come to serious harm as a result of abuse or neglect are brought together to look at lessons they can learn, and implement these into current practice via updated training and external communications to prevent a similar circumstance occurring again.

The SAR Sub-Group continued to function as normal, albeit virtually following the pandemic; duties and responsibilities relating to safeguarding adults have remained a statutory duty and Sections 42-45 of the Care Act 2014 that relate to safeguarding adults have not changed or 'eased' as a result of Covid-19.

The Sub-Group met eight times throughout the year with good representation from agencies across the partnership.

The Sub-Group has undertaken work in relation to ongoing SARs and referrals, and continues to receive regular updates around Learning Disability Mortality Reviews (LeDeR).

In addition, the Rough Sleeping Initiative Co-ordinator for Nottinghamshire now attends each meeting and provides information to the Sub-Group on cases involving the deaths of homeless individuals in the county.

Referrals

In 2021-2022 the NSAB received 7 SAR referrals which were reviewed by the SAR-Group. While these did not meet the statutory criteria for a review, the group felt strongly that assurance was required in relation to all the submissions, and presentations were received throughout the year from relevant agencies accordingly.

Completed SARs

In 2021-2022, the NSAB concluded two SARs, both of which had been commissioned in previous years.

SAR K19:

The Sub-Group commissioned the SAR in 2019 due to concerns around the following areas:

- Providing care and support in a difficult and restrictive environment with demanding family members/carers
- Domestic abuse in the context of the carer being the perpetrator of abuse
- Multi-agency working
- Neglect of the survivor by her partner and carer, and professionals
- The extended period of time the subject of the review spent in the care of her partner without consideration of her mental capacity to consent to such care arrangements being undertaken by professionals

The review was concluded in the summer of 2021 and led to a number of recommendations being made (details of the case can be found via the following link: [adulkt19executivesummary.pdf \(nottinghamshire.gov.uk\)](#)) from which four learning themes were identified, namely:

- Use of person-centred planning and Statutory Reviews
- Application of the Mental Capacity Act
- Coercion and control
- Difficulty engaging

An action plan was put in place for agencies, together with a number of learning opportunities (details below) and the Sub-Group continues to monitor this.

SAR L20:

The Sub-Group commissioned the SAR in 2020 in response to concerns around multi-agency working and missed opportunities to support and engage with Adult L20.

The review was concluded in the summer of 2021 and led to a number of recommendations being made (details of the case can be found via the following link: [adultl20executivesummary.pdf \(nottinghamshire.gov.uk\)](#)) and the following themes emerged:

- Application of carer assessments
- Falls interventions and management
- Professional responses to hoarding and access
- Application of the Mental Capacity Act

It was agreed to combine three of the recommendations with the K19 action plan due to the crossover in learning between the two SARs. The action plan continues to be monitored by the SAR sub-group.

Learning from SARs

Significant learning was obtained from SAR K19 and SAR L20, and this has been incorporated into a comprehensive training offering by the Board. Links to individual courses can be found through the "learning and development" link below.

Coercive control and domestic abuse:

A safeguarding presentation was delivered to approximately 70 delegates at the National Registrars Day.

The local domestic abuse charity, Equation, also developed an online webinar on

coercive control and domestic abuse, which the Board helped promote throughout the year.

Professional curiosity:

The importance of professional curiosity is now incorporated into training courses offered by the Board. There is also a seven-minute briefing which can be accessed through the "resources" link below.

Was not brought / did not attend:

Learning around this was included in the presentation delivered to registrars, with plans in place to also include it the Board's 'safeguarding concerns' course.

Working with those who have difficulty engaging:

This multi-agency webinar was hosted by the Board and facilitated by Nottinghamshire Fire and Rescue Service and the Rough Sleeping Initiative, and covers a number of areas including:

- Self-neglect
- Hoarding
- Homelessness

SAR K19 timeline:

This interactive timeline – an infographic with hyperlinks - was created specifically in relation to the SAR and aims to give professionals access to procedures and learning points to prevent similar cases in the future. It can be accessed through the "resources" link below.

Seven-minute briefings:

A number of seven-minute briefings (see 'resources' link below) were produced throughout the year in response to learning from SARs, topics covered include:

- Self-neglect
- Professional curiosity
- Autism
- Mental health

How can I report abuse?

If you have been abused, or know someone who has, please report this to Nottinghamshire County Council on **0300 500 80 80**.

You could also report this to someone you trust e.g. police, doctor, family member, social worker.

In an emergency, you should contact the relevant emergency service (**police, ambulance, and fire and rescue service**) by dialling **999**.

What will happen next?

We may need to inform other people or organisations, such as the person's doctor, but we will ask permission before we do this.

We will work with the person affected to find out what they want to happen following a report of abuse and keep the person involved throughout the process. People have the right to change their minds about what they want to happen during the process.

Report in confidence:

Online at <https://www.nottinghamshire.gov.uk/care/safeguarding/reporting-abuse>

or if your enquiry is urgent call **0300 500 8080**.



Our Partners



East Midlands Ambulance Service
NHS Trust



Doncaster and Bassetlaw Teaching Hospitals
NHS Foundation Trust



Nottinghamshire Healthcare
NHS Foundation Trust



Nottingham University Hospitals
NHS Trust



Nottingham and Nottinghamshire
Integrated Care Board



Sherwood Forest Hospitals
NHS Foundation Trust



Nottinghamshire Safeguarding Adults Board
Stop abuse and neglect



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